

# ACTION COUNTERS TERRORISM SUITE

# ACT

## ACTION COUNTERS TERRORISM

A suite of counter terrorism awareness products designed to be delivered to business, industry and others – especially those operating in publicly accessible locations (PALs).

## ACT e-LEARNING

 1 hour +

 All members of the public

A free online course consisting of short modules that can be started and paused to suit business needs. Suitable for employees at all levels.

Modules include: Introduction to counter terrorism; Identifying security vulnerabilities; Identifying and responding to suspicious activity; Identifying and responding to suspicious items; Responding to a bomb threat and How to respond to a firearms or weapons attack.

## ACT AWARENESS

 2 hours

 All job types

An introduction to counter terrorism delivered in person by our CTSAs. Modules include: Identifying and responding to suspicious activity; Dealing with suspicious items; Bomb threats; Responding to a firearms or weapons attack and Postal threats.

## ACT OPERATIONAL

 3 hours

 Operational supervisors/staff

A facilitated and interactive scenario-based session delivered by our CTSAs. It aims to raise awareness of the ongoing threat from terrorism and improve the security culture within an organisation. Participation will increase staff confidence in how to respond to a situation or incident effectively.

## ACT STRATEGIC

 3 hours

 Policy writers/decision makers

A facilitated, interactive workshop delivered by our CTSAs. This session will help organisations to exchange best practice and review strategies in order to prepare, manage and recover from a terrorist attack.

## ACT CORPORATE

 Senior managers

A programme of briefings, coordinated by NaCTSO and delivered by subject matter experts across CTP. These sessions aim to gain support to firmly embed CT awareness training and guidance within organisational plans and policies. The sessions are delivered on an annual basis to sector groups such as hotels, visitor attractions and retail.

To request a session, or for further information, contact the CTSA team in your police force area. CTSA contact details can be found in the ProtectUK App.



[www.protectuk.police.uk](http://www.protectuk.police.uk)



@TerrorismPolice



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# WHICH PRODUCT IS RIGHT FOR MY BUSINESS?



## Within my business, I am a...



# SEE, CHECK AND NOTIFY SUITE



Organisations that wish to focus specifically on hostile reconnaissance can opt for See Check and Notify (**SCaIN**) workshops. **SCaIN** is designed to help businesses maximise safety and security using their existing resources. Delegates learn how to spot suspicious activity, deter it and what to do when they encounter it.

A basic introduction to the **SCaIN** principles is included in the ACT e-Learning and ACT Awareness products. The **SCaIN** for All package is also available as a self delivery for organisations via the National Protective Security Authority (NPSA) website. More in-depth sessions are available:

## DECISION MAKERS

30 minutes

Decision makers

A strategic awareness briefing delivered to senior executives at a site or organisation. It covers all SCaIN approaches and packages, including the merits of adopting SCaIN.

## COMMS PROFESSIONALS

2.5 hours

Comms professionals

A workshop to enable communications professionals to deliver security minded deterrence communications at their site.

## CCTV OPERATORS

3 hours

CCTV Operators

A course for CCTV operators, enabling them to understand hostile reconnaissance, identify suspicious activity, have an awareness of observational and judgmental errors, and work in partnership with the police.

## SECURITY MANAGERS

On-going

Security managers

A mentoring programme that aims to empower the security manager to target harden their site against hostile reconnaissance.

## CUSTOMER FACING

3 hours

Customer facing staff

An interactive course for staff who have direct contact with customers and site users. It covers suspicious activity, the importance of vigilance, the power of hello and how to report.

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