

Selling Chemicals Responsibly

Help keep us all safe and prevent terrorism



Know the law

The Poisons Act requires all businesses selling regulated and reportable substances to report any suspicious transactions and significant losses or thefts.

Know your products

The following products contain chemicals that can be used for malicious purposes:



Know your customer

Look out for suspicious behaviour in your customers. Ask yourself:

- Are they your regular type of customer?
- Do they appear nervous, or are they avoiding communication?
- Are they trying to buy an unusual amount of a product or a strange combination of products?
- Are they unfamiliar with the product's handling instructions?
- Are they refusing to buy a lower concentration product?
- Are they unwilling to share what they plan to use the product for?
- Are they insisting on paying in cash?
- Are they unwilling to provide ID or home address details?
- Are they requesting unusual packing or delivery methods?



What to do if you're suspicious

If you're suspicious, report online at [gov.uk/explosive-precursors-poisons](https://www.gov.uk/explosive-precursors-poisons)

If you can't access the web page phone the Anti-Terrorist Hotline **0800 789 321**

To report loss or theft of chemicals call the police on **101**, in an emergency dial **999**

For further information or advice please contact

ChemicalReportingTeam@homeoffice.gov.uk



Home Office

