Remove campaign

If you think someone has been exposed to a **HAZARDOUS SUBSTANCE**

Use caution and keep a safe distance to avoid exposure yourself.

TELL THOSE AFFECTED TO:



Alert the emergency services

1. REMOVE affected individuals from the immediate area

ADVISE

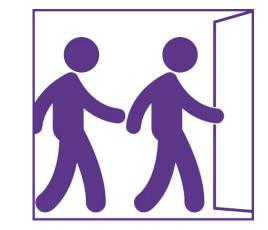
- affected individuals to **REMOVE** themselves from the immediate area
- fresh air is important
- if the substance is airborne, they should head uphill as well as into the wind if possible
- if safe to do so, bring others who may be affected
- if skin is itchy or painful, they must urgently find a water source

REASSURE

- leaving the immediate area will avoid further exposure to any material in the air
- if skin is itchy or painful, lots of water is essential for fast treatment and reducing harm

REMEMBER

- you may need to shout or direct from a safe distance to avoid exposure yourself
- you will likely have to improvise and think on your feet
- remain alert incidents involving a hazardous substance can change very quickly
- continue to REPORT: 999/supervisor/control room
- all three emergency services are expected to attend the scene if the victim is still at the scene



2. REMOVE outer clothing

ADVISE

- **REMOVE** outer clothing if it has been affected by the substance
- try to avoid pulling clothing over the head if possible
- do not attempt to remove clothing stuck to the skin
- do not smoke, eat or drink
- once this has been done, to move away from the discarded clothing

REASSURE

- removal of outer clothing reduces the risk of further exposure by up to 80%
- if clothing has stuck to the skin, trying to pull it off risks further harm. Removal will be done by a medical professional as soon as it is practical and safe to do so

REMEMBER

- you will likely have to improvise, and think on your feet
- stay aware to any changes in situation incidents involving a hazardous substance can change fast



3. REMOVE the substance from the skin

ADVISE: Is the skin painful or itchy?

NO:

• REMOVE the substance using a DRY absorbent material to soak it up or brush it off

YES:

- RINSE the affected area with lots of water
- use ANY available water source to rinse the affected part of the body
- apply water continuously until medical personnel advise you to stop
- try to avoid the water running onto unaffected parts of the body

REASSURE

- the actions taken for the symptoms give the best chance of reducing harm
- the casualty should not leave the scene as they may suffer delayed symptoms or still have a small amount of hazardous material on them which could present an on-going risk of being spread to others

REMEMBER

• remain aware of new or worsening signs & symptoms in casualties and others in the vicinity, including responders



4. When the emergency services arrive;

- Inform emergency service personnel of the actions you have done (first aid, REMOVE protocols etc.)
- Stay with the casualties, in a safe place, until released by ambulance personnel.
- Stay in the vicinity until released by the police, you may be asked for a statement or your details.
- Consider your own organisations reporting requirements (Health & safety incident report, injury on duty, dangerous occurrence, accident book etc)

5. Practice makes perfect

- Practice in small groups.
- Exercise in realistic settings.
- Discuss how it might work in your setting and where you may face challenges.
- Link to the gov.uk NaCTSO website document 'how to embed in your organisation' for further ideas.
- https://www.gov.uk/government/publications/ remove-guidance-on-removing-hazardoussubstances.

TELL THOSE AFFECTED TO:



REMOVE THEMSELVES...

...from the immediate area to avoid further exposure to the substance. Fresh air is important.

If the skin is itchy or painful, find a water source.

REMOVE OUTER CLOTHING...

...if affected by the substance.

Try to avoid pulling clothing over the head if possible.

Do not smoke, eat or drink.

Do not pull off clothing stuck to skin.

REMOVE THE SUBSTANCE...

...from skin using a dry absorbent material to either soak it up or brush it off.

RINSE continually with water if the skin is itchy or painful.

