ProtectUK

Councillors' Guide to handling harassment, abuse and intimidation

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This guidance is for local councillors and local authority personnel. There are many roles across all areas of private industry and business that deliver on behalf of councils and where their representatives perform public-facing duties and interact with individuals from all backgrounds. This guidance is of use to all these personnel.

Local Government Association guidance

The guidance from the Local Government Association provides practical advice for councillors to enhance their personal security and to minimise the risk of physical abuse. The advice can be applied to various settings including surgeries, home visits and whilst travelling to and from council meetings.

Key safety information

The guidance offers key information that can support you or your organisation's approach to personnel security, with practical advice for handling online abuse and more.

It is essential to create a safe environment in which measures are implemented to support relevant personnel in the workplace.

Local government

The tragic death of MP Sir David Amess, who was fatally attacked, highlights the need to provide support to councillors and individuals by using preventative and protective measures.

Local government business has a strong focus on local priorities. Local government is a key point of

contact for local residents and its personnel represent their communities across a variety of local requirements and associated issues.

A councillor is often the main representative, performing public-facing duties on a daily basis, and interacting with individuals from all backgrounds. The role of a councillor means they are often visible to the public and accessible to their local constituents. Security and safety provisions must be considered and implemented.

Further information

Please visit the following link if you are interested in reading the full Councillors' guide to handling harassment, abuse and intimidation guidance.

The Local Government Association website also provides a host of information to allow councillors and their staff to work in a safe and secure environment.

These sites provide practical advice, which are appropriate and proportionate to the nature of threats and provide a toolkit of options to minimise the risks.

For more information, read our ProtectUK guidance on personal security.

KEYWORDS

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