Data breach referral

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On 17 November 2026 Counter Terrorism Policing made a referral to the Information Commissioner's Office following a data breach affecting a third-party learning platform used to deliver some ACT Awareness e-Learning content.

The incident was reported by the supplier, Frog, and relates to personal information provided by users of the platform when registering as a point of contact for their organisation, including names, email addresses, organisation details and job roles.

Frog has contacted affected individuals and organisations directly and has advised that steps have been taken to secure the platform and address the issue.

There is currently no indication that ProtectUK systems have been affected. However, users should remain vigilant and be cautious of any unexpected emails or messages that request personal information.

We are working closely with the supplier and will continue to monitor the situation. If there are any developments that affect users, we will provide further updates through ProtectUK.

ACT Awareness e-Learning remains available through ProtectUK and courses can continue to be accessed and completed as normal.

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